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2003 OCT -1 P 4: 17

AZ CORP COMMISSION
DOCUMENT CONTROL

From: "George Driver DRIVER" <GeorgeDriver@msn.com>
To: ACC.UTIL(mailmaster)
Date: 9/26/2003 1:13:31 PM

To: Whom It May Concern
From: Concerned Citizen
Re: APS Raising Rates

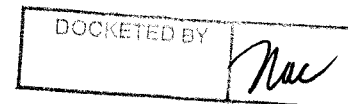
I don't know if I am writing the right place due to the fact the flier didn't give a right email address on this topic. But, as a concerned citizen, future firefighter and EMT I feel that APS raising their rates is ridiculous. Not that the money would ever break someone but when they raise their rates business will also be raising their rates on their products to make up the cost. It may only sound like a little amount but eventually it will add up to a lot of money per year that consumers spend. Yes, times change and prices do increase with those changes but you know the pay rate for Hardworking individuals will not increase with those increases. I don't feel that a power company should be able control the prices of even everyday goods because they didn't properly plan for population increase. If APS cannot do their jobs maybe they need to step down and let someone more capable handle the power for Arizona. I understand supply and demand but this is outrageous that they were not prepared for growth in a rapidly growing state. I unfortunately will not be able to attend the hearing to intervene at that time due to the classes I am taking but, at least my voice might be heard and maybe someone will actually see where the citizens of AZ would not benefit from this increase. Thank you for your time and attention to this matter.

Sincerely,

George Driver
georgedriver@msn.com

Arizona Corporation Commission
DOCKETED

OCT 01 2003



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This message and any attachments have been scanned for viruses and other malicious content by the Arizona Corporation Commission. The message may have been altered by the removal of malicious content.

If you have any questions, please contact
postmaster@cc.az.gov
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ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Deborah Reagan **Phone:** (602) 364-0236 **Fax:** (602) 542-2129

Priority: Respond Within Five Days

Opinion **No.** 2003 - 29347 **Date:** 10/1/2003

Complaint Description: 08A Rate Case Items - Opposed/In Favor

Complaint By: **First:** Richard **Last:** Glasgow

Account Name: Richard Glasgow **Home** (000) 000-0000

Street: 2345 W. Glenshandra Dr. **Work:** (000) 000-0000

City: Prescott **CBR:**

State: AZ **Zip:** 86305 **is:**

Utility Company. Arizona Public Service Company

Division:

Contact Name: For assignment **Contact Phone:** (602) 250-2280

Nature of Complaint:

DOCKET E-01345A-03-0437

Customer sent correspondence to AZ Corporation Commission opposing proposed rate increase.

Utilities' Response:

Investigator's Comments and Disposition:

Customer comments entered for the record and for the docket in this case.

Date Completed: 10/1/2003

Opinion **No.** 2003 - 29347

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: John La Porta **Phone:** (602) 542-0819 **Fax:** (602) 542-2129

Priority: Respond Within Five Days

Opinion **No.** 2003 - 29337 **Date:** 10/1/2003

Complaint Description: 08A Rate Case Items - Opposed/In Favor

Complaint By: **First:** **Last:**
Cliff & Tatyana Eggink

Account Name: Cliff & Tatyana Eggink **Home** (480) 596-9637

Street: xxxxx **Work:** (000) 000-0000

City: xxxxx **CBR:**

State: AZ **Zip:** xxxxx **is:**

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment **Contact Phone:** (602) 250-2280

Nature of Complaint:

Correspondence from customers who state their opinion on the proposed rate increase for Arizona Public Service Company. Customers are against the proposed increase.

Utilities' Response:

n/a

Investigator's Comments and Disposition:

Customer comments noted for the record. CLOSED.

Date Completed: 10/1/2003

Opinion **No.** 2003 - 29337

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: John La Porta **Phone:** (602) 542-0819 **Fax:** (602) 542-2129

Priority: Respond Within Five Days

Opinion **No.** 2003 - 29158

Date: 9/25/2003

Complaint Description: 08A Rate Case Items - Opposed/In Favor

First:

Last:

Complaint By: Justin

Baird

Account Name: Justin Baird

Home (928) 532-5762

Street: 901 W Laxton

Work: (000) 000-0000

City: Show Low

CBR:

State: AZ **Zip:** 85901

is:

Utility Company. Arizona Public Service Company

Division: Electric

Contact Name: n/a

Contact Phone: n/a

Nature of Complaint:

Customer claims he is on SSI and a fixed income and he is against the rate increase that APS is asking for. He can not afford to pay anymore than he is currently paying.

Utilities' Response:

n/a

Investigator's Comments and Disposition:

Customer comments noted for the record. CLOSED.

Date Completed: 9/25/2003

Opinion **No.** 2003 - 29158